

H.264 IR BULLET NETWORK CAMERA

PixelPro *SERIES*

ZN-B2MTP / ZN-B1MTP

| USER'S MANUAL

Before connecting, operating or adjusting this product,
read this instruction booklet carefully and completely



SAFETY INSTRUCTIONS

- 1) Read these instructions.
- 2) Keep these instructions.
- 3) Heed all warnings.
- 4) Follow all instructions.
- 5) Do not use this apparatus near water.
- 6) Clean only with a dry cloth.
- 7) Do not block any of the ventilation openings. Install in accordance with the manufacturer's instructions.
- 8) Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus that produce heat.
- 9) Only use the attachments/accessories specified by the manufacturer.
- 10) Use only with a cart, stand, tripod or bracket specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.



- 12) Unplug this apparatus during lightning storms or when unused for long periods of time.
- 13) Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power supply cord or plug is damaged, liquid has been spilled on or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

CALIFORNIA USA ONLY

This Perchlorate warning applies only to primary CR (Manganese Dioxide) Lithium coin cells in the product sold or distributed ONLY in California USA. "Perchlorate Material - special handling may apply, See www.dtsc.ca.gov/hazardouswaste/perchlorate."

Caution

Danger of explosion if battery is incorrectly replaced.
Replace only with the same or equivalent type.

These servicing instructions are for use by qualified service personnel only. To reduce the risk of electric shock do not perform any servicing other than that contained in the operating instructions unless you are qualified to do so.

In USA and Canada, Use Class 2 Power Supply Only

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1. Product Features

The GANZ PixelPro is a high performance H.264 network camera, designed for demanding security installations. It delivers crisp, clear images, disclosing every detail, thanks to its top quality Megapixel progressive CMOS sensor and advanced image processing.

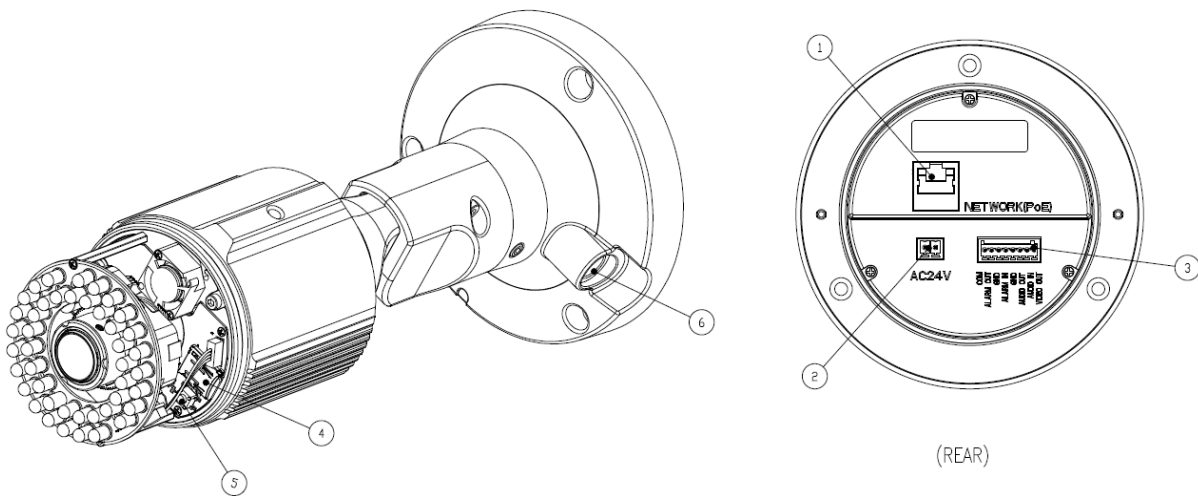
Supported by the industry's largest base of video management software, the GANZ PixelPro provides the perfect solution for securing bank offices, airports and other facilities, and for traffic surveillance, over IP based networks.

The optimal Power over Ethernet (IEEE 802.3af) support power to the camera to be delivered via the network, eliminating the need for a power outlet and reducing installation costs. Steady power could be guaranteed with a central Uninterruptible Power Supply (UPS).



The GANZ PixelPro offers a comprehensive set of network security and management features.

This includes support for port based network control (IEEE802.1X), which allows the camera to be connected to a network secured with this control, and HTTPS encryption, which provides a secure channel between camera and application. It also enables authentication of the video source. Video products are efficiently managed with the powerful GANZ PixelPro Camera Management tool, which is provided on the Installation CD which comes with each GANZ PixelPro camera.



1. Network connector

The GANZ PixelPro connects to the network via a standard network cable, and automatically detects the speed of the local network segment (10BaseT/100BaseTX Ethernet). This socket could also be used to power the GANZ PixelPro via Power over Ethernet (PoE). The camera auto-senses the correct power level when using a PoE (Class 2) switch, router or injector.

2. Power Connector

24VAC power connector

3. I/O connector

Audio in

Audio in (line level), for line-in mono signal (only left channel is used from a stereo signal)

Audio out

The Audio output (line level), which could be connected to a line output of a microphone system or an active speaker with a built-in amplifier.

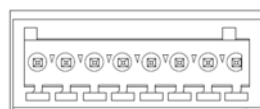
Alarm in

One analog (dry contact) alarm input

Alarm out

One relay output (**0.5A 125VAC / 1A 30VDC**)

Pin Assignment



COM
ALARM OUT
GND
ALARM IN
GND
AUDIO OUT
AUDIO IN
VIDEO OUT

4. Micro SD card

Save snapshot images and video onto a Micro SD card.

5. Control Button

Press this button to reset or restore the camera configuration to its factory default settings.

Reset : keep pushing the button about 6 seconds.

Factory Default : keep pushing the button about 12 seconds.

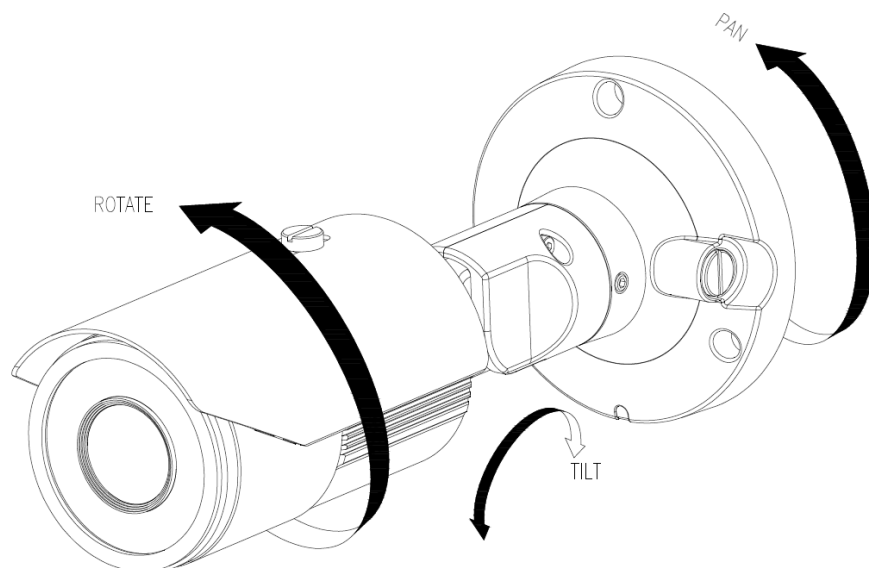
6. Status LED

<i>LED</i>	<i>Color</i>	<i>Indication</i>	<i>System Status</i>
Network	Green	On	Connection to 10/100Mbps Network / LAN.
	Amber	Flash	Indication of network activity.
	Unlit	-	No network connection established.
Status	Green	On	Network connection is established.
		Flash	Camera is booting up.
	Red	Flash	Firmware Upload in progress.

7. Video Output for Service monitor

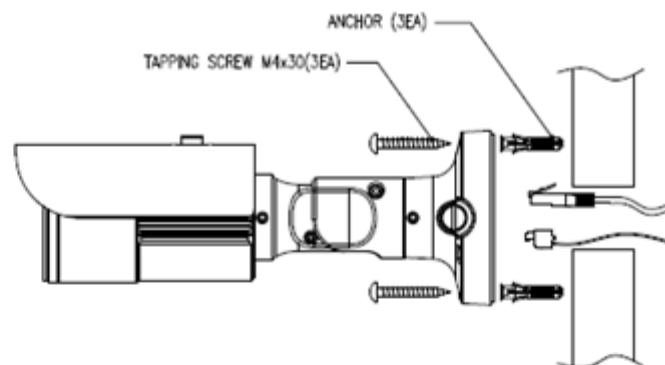
This analog video output is available. Use accessory cable to video output.

Adjustment

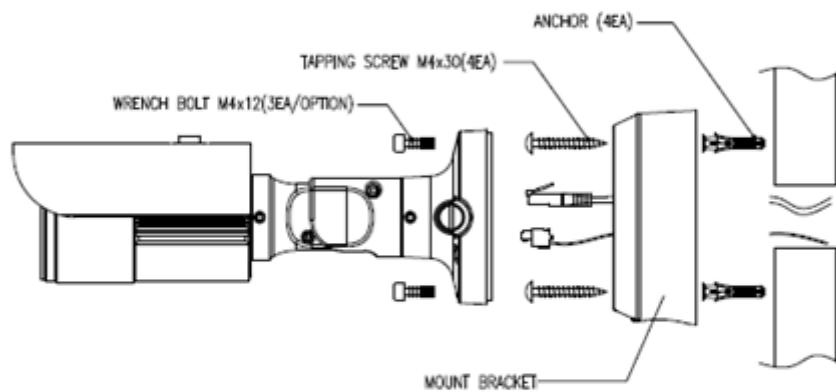


Mounting to a ceiling / wall

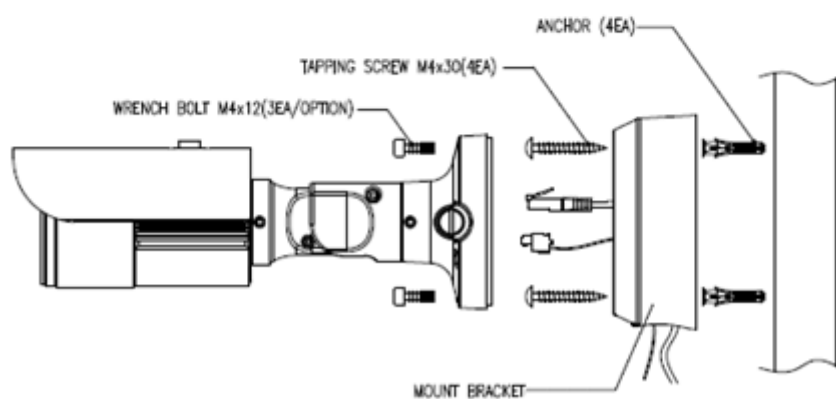
Secure the camera to ceiling or wall with three supplied tapping screws like below.



IN CEILING MOUNT(WITHOUT BRACKET)



IN CEILING MOUNT(WITH BRACKET)



SURFACE MOUNT(WITH BRACKET)

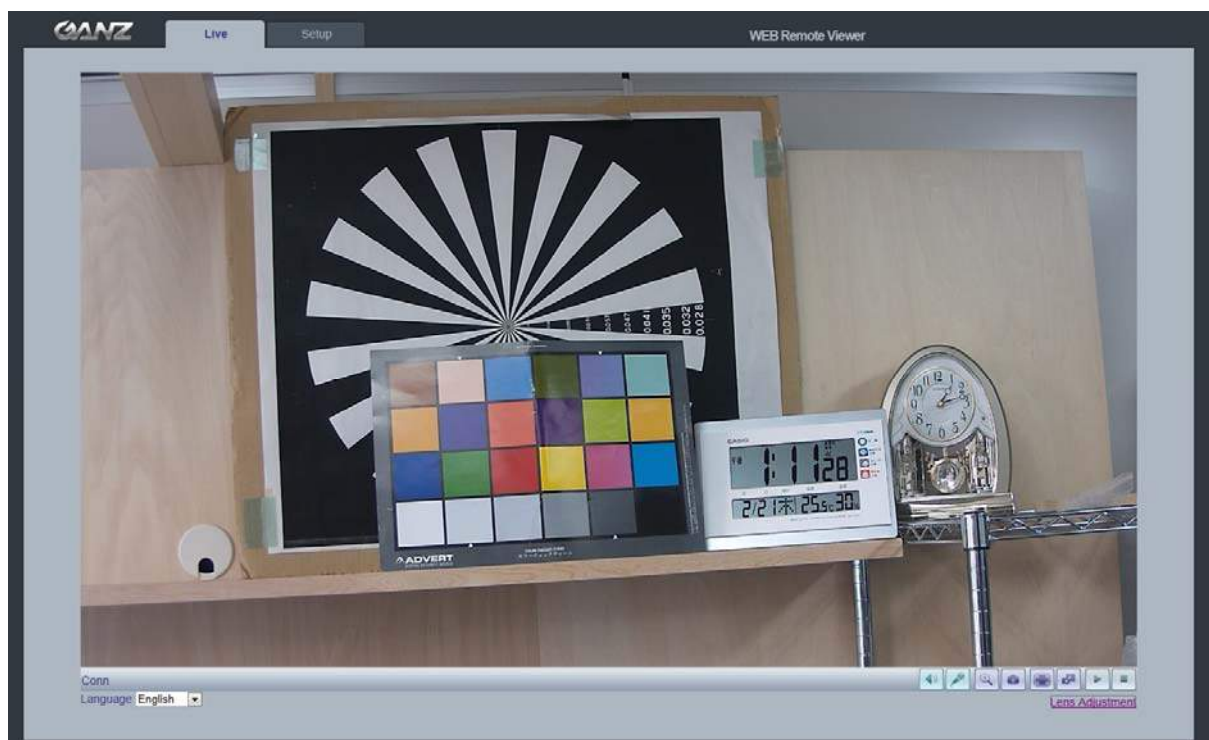
2. Accessing the Camera

Follow the instructions in the GANZ PixelPro Installation Guide to install the camera.

The GANZ PixelPro could be accessed with most standard operating systems and browsers. The recommended browser is Internet Explorer for Windows with other operating systems.

2.1 Access from a browser

1. Start a browser (Internet Explorer)
2. Enter the IP address or host name of the camera in the Location/Address field of your browser. Press Enter.



3. Login dialog will appear when the camera is accessed for the first time.
4. The default user name is **ADMIN**, and password is **1234**.
5. The camera's Live View page is now displayed in your browser.

Note: The layout of the live view page in the camera may have been customized to meet specific requirements. Consequently, some of the examples and functions featured here may differ from those displayed on your own Live View page.

2.2 Accessing the camera from the Internet

Once installed, the camera is accessible on the local network (LAN). Configure the router/firewall to allow incoming data traffic to access the camera from the Internet. For security reasons this is usually done on a specific port. Please refer to the documentation for router/firewall for further instructions.

2.3 Adjusting the Image and Focus

To adjust the position of the lens:

1. Open the **Live View** page in your web browser.
 - Select the **Setup** tab, and open the **Installation** page.
 - Select the 'Video Format'.
2. Connect analog monitor to the VIDEO OUT (BNC) on the cable.
 - Control the FOCUS with monitor's image.
3. Check the image from the **Live View** page on your web browser.
 - Set 'Installation Mode' to 'OFF' to resume normal camera operation.

2.4 The Live View page



Enable/Disable PC Speaker output



Enable/Disable PC Microphone input



Digital Zoom



Snap Shot



Full Screen



Video Stream change: First stream ⇔ Second stream



Play: Click this button by manually to start the stream



Stop: Click this button by manually to stop streaming

NOTE: It is possible that not all the buttons described below will be visible unless the Live View page has been customized to display them.

2.5 Video stream types

H.264 protocols and communication methods

- **RTP (Real-time Transport Protocol)** is a protocol that allows programs to manage the real-time transmission of multimedia data, via unicast or multicast.
- **RTSP (Real Time Streaming Protocol)** serves as a control protocol, to negotiate the type of transport protocol to use for the stream. RTSP is used by a viewing client to start a unicast session.
- **UDP (User Datagram Protocol)** is a communications protocol that offers limited service for exchanging data in a network which uses the Internet Protocol (IP). UDP is an alternative to the Transmission Control Protocol (TCP). The advantage of UDP is that, it is not required to deliver all data and may drop network packets when there is network congestion. This is suitable for live video, as there is no point in re-transmitting old information that will not be displayed anyway.
- **Unicasting** is communication between a single sender and a single receiver over a network. This means that the video stream goes independently to each user, and each user gets own stream. A benefit of unicasting is, in case one stream fails, it only affects one user.
- **Multicasting (Will be supported)** is bandwidth-conserving technology that reduces bandwidth usage by simultaneously delivering a single stream of information to multiple network recipients. This technology is used primarily on delimited networks (intranets), as each user needs an uninterrupted data flow and should not rely on network routers.

2.6 How to stream H.264

Deciding on the combination of protocols and methods to use depends on your viewing requirements, and on the properties of your network. Setting the preferred method(s) is done in webpage.

RTP+RTSP

This method (actually RTP over UDP and RTSP over TCP) should be your first consideration for live video, especially when it is important to always have an up-to-date video stream, even if some images are lost due to network problems. This could be configured as multicast or unicast.

RTP/RTSP/Multicasting (Will be supported) provides the most efficient usage of bandwidth, especially when there are large numbers of clients viewing simultaneously. Note however, that a multicast broadcast could not pass a network router unless the router is configured to allow this. For example, It is impossible to multicast over the Internet.

RTP/RTSP/Unicasting should be used for video-on-demand broadcasting, so that there is no video traffic on the network until a client connects and requests the stream. However, as more and more unicast clients get connected, the traffic on the network will increase and may cause congestion. Although there is a maximum of 10 unicast viewers, note that all multicast users combined count as 1 unicast viewer.

RTP/RTSP

This unicast method is RTP tunneled over RTSP. This could be used to exploit the fact that it is relatively simple to configure firewalls to allow RTSP traffic.

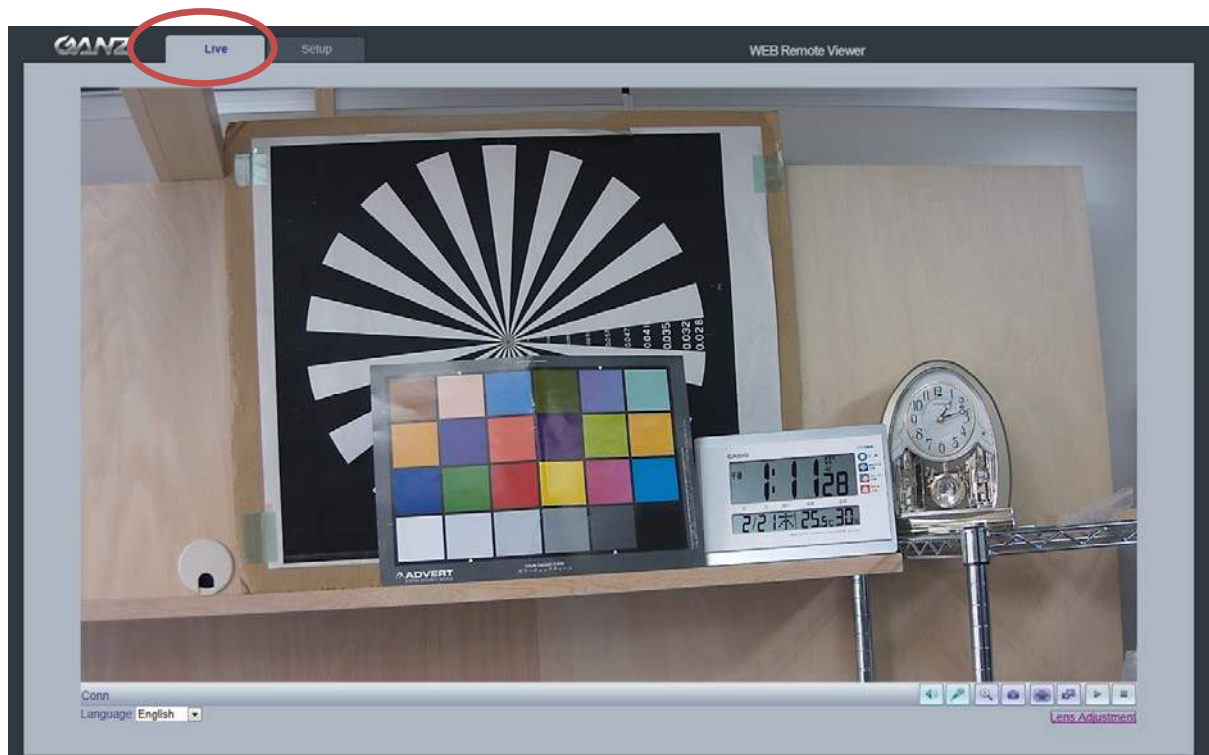
3. The Setup

The GANZ PixelPro is configured from the Setup link, which is available on the top left hand side in the web interface. This configuration could be done by:

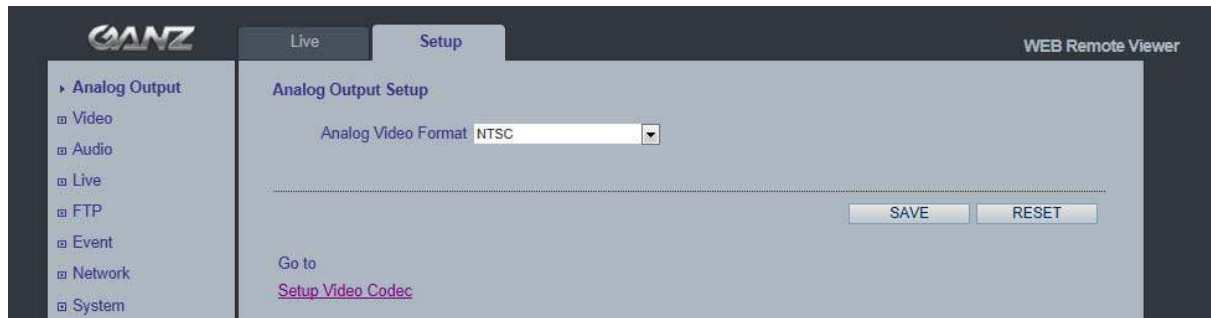
- **Administrators**, who have unrestricted access to all settings under the Setup tab.

Accessing the Setup link from a browser

1. Start your web browser and enter the IP address or host name of the camera into the address bar.
2. The Live View page is now displayed. Click on the Setup tap.



4. Analog output



4.1 Analog Output Setup

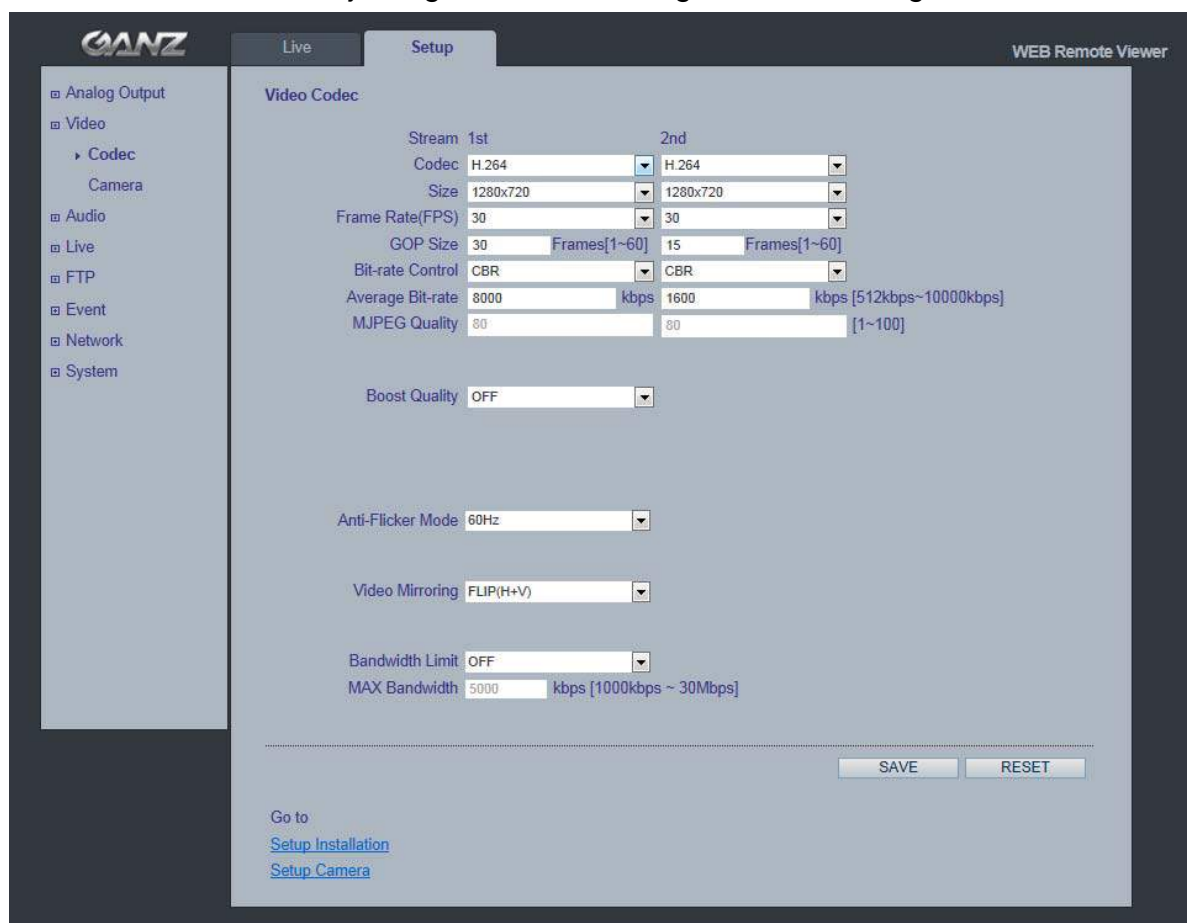
Analog output allows selection of output format of the analog BNC output from the camera. NTSC, PAL: Analog Output is selectable.

5. Video

The following descriptions show examples of some of the features available in the GANZ PixelPro.

5.1 Codec

These are the tools for adjusting the H.264 settings and controlling the video bit rate.



H.264

This is a video compression standard that makes good use of bandwidth and which could provide high-quality video streams at less than 1 Mbit/s.

The H.264 standard provides scope for a large range of different coding tools for use by various applications in different situations, and the GANZ PixelPro provides certain subsets of these tools.

Using H.264, it is also possible to control the bit rate, which in turn allows the amount of bandwidth usage to be controlled. CBR (Constant Bit Rate) is used to achieve a specific bit rate by varying the quality of the H.264 stream. While using VBR (Variable Bit Rate), the quality of the video stream is kept as constant as possible, at the cost of a varying bit rate.

Motion JPEG

This format uses standard JPEG still images in the video stream. These images then are displayed and updated at a rate sufficient to create a stream that shows constantly updated motion.

The Motion JPEG stream uses considerable amounts of bandwidth, but also provides excellent image quality and access to every individual image contained in the stream.

Multiple clients accessing Motion JPEG streams could use different image settings.

Codec

H.264 / MJPEG

Size

Video output resolution. See the next page for the output resolution table.

Frame rate

1~30fps in normal mode (1~15fps for slow shutter mode)

Note: If the slow shutter mode is turned on and the low light condition is met, the frame rate is automatically goes down. In this case, the frame is half of the normal mode.

GOP Size

1 ~ 60 frames

Bit-rate control (CBR or VBR)

When using H.264 compression, if there is only limited bandwidth available, a constant bit rate(CBR) is recommended, although this may compromise image quality. Use a variable bit rate(VBR) for the best possibly image quality.

Average Bit-rate (512Kbps ~ 10Mbps)

Recommended bit rate for D1: 800Kbps ~ 1Mbps

Recommended bit rate for 1.3M(720p): 3Mbps ~ 4Mbps

Recommended bit rate for 2.0M(1080p): 6Mbps ~ 8Mbps

Anti-Flicker mode (Flicker less mode)

60Hz:NTSC

50Hz:PAL or flicker-free mode(to use the camera in locations lit by fluorescent lighting).

Video Mirroring

Select Video Mirroring mode NONE/ HORIZONTAL / VERTICAL / FLIP(H+V)

Bandwidth Limit

Limit the bandwidth that the GANZ PixelPro can use during a network connection.

Max Bandwidth

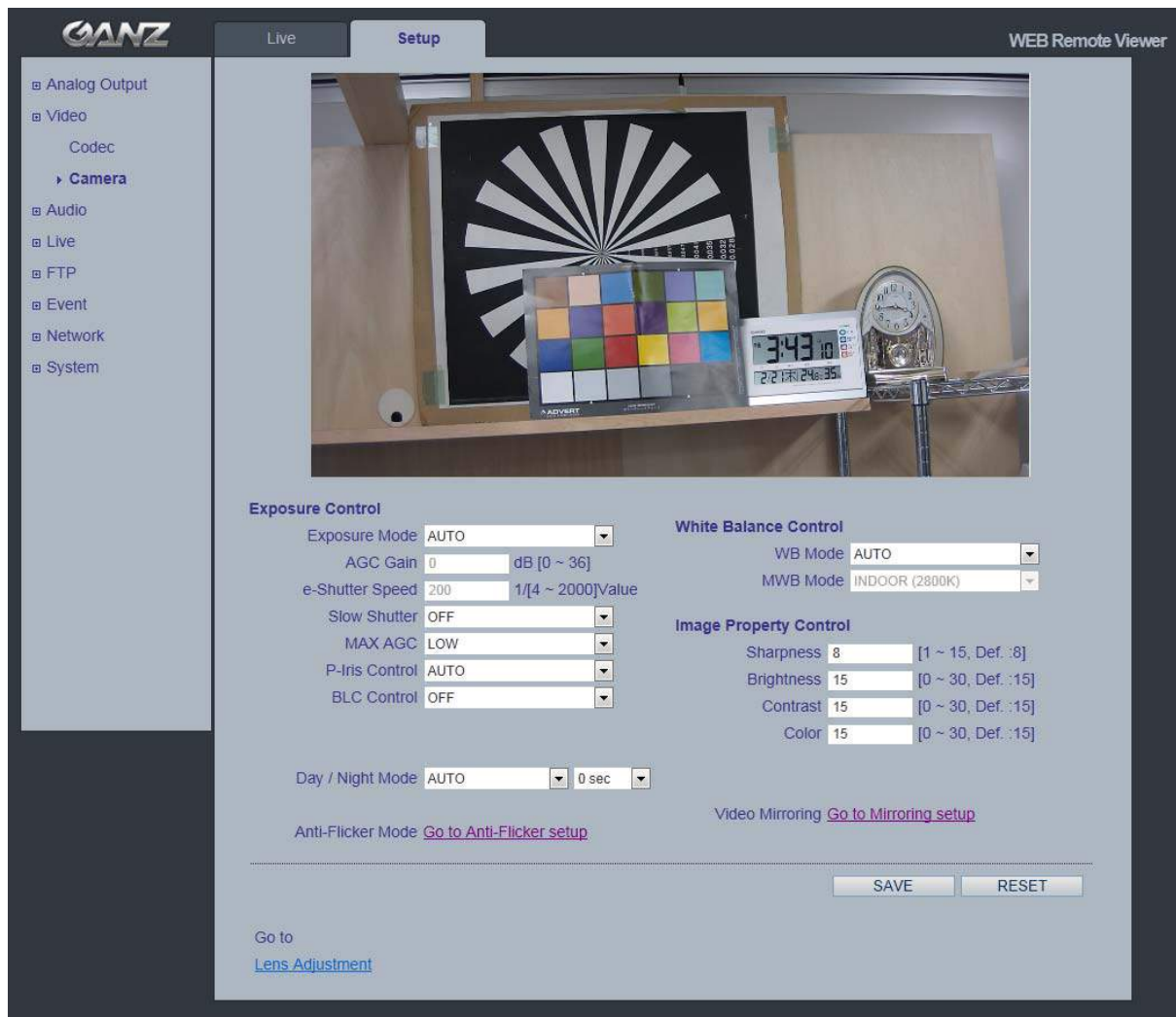
Specify the maximum bandwidth that the GANZ PixelPro can use during a network connection.

< Output resolution table for PixelPro>

First Stream	Second Stream							
1920x1080	704x480	640x480	640x360	640x352	352x288	352x240	320x240	-
1280x1024	704x480	640x480	640x360	352x288	352x240	320x240	-	-
1024x768	704x480	640x480	640x360	352x288	352x240	320x240	-	-
1280x720	1280x720	704x576	704x480	640x480	640x360	352x288	352x240	320x240
704x576	704x576	640x480	640x360	352x288	-	-	-	-
704x480	704x480	640x480	640x360	352x240	-	-	-	-
640x480	640x480	320x240	-	-	-	-	-	-
640x360	640x360	320x240	-	-	-	-	-	-
352x288	352x288	-	-	-	-	-	-	-
352x240	352x240	-	-	-	-	-	-	-
320x240	320x240	-	-	-	-	-	-	-

5.2 Camera

This section allows you to adjust various camera settings.



5.2.1 Exposure Control

Enable AE (Auto Exposure)

ON: Use this setting for automatic exposure control.

OFF: Use these settings to control camera exposure manually.

To compensate for poor lighting conditions, you can adjust the Color level, Brightness, Sharpness, Contrast and Exposure control.

NOTE: When AE is enabled, some of the submenus (AGC Gain, e-Shutter Speed) will be disabled.

Slow shutter mode

For low light conditions, turn on slow shutter mode.

Max AGC Gain

For low light conditions, adjust to a higher value, such as 30dB.

BLC Control (Back Light Compensation)

The BLC adjusts the exposure of scenes with strong backlight in the center-bottom of the image. When the image background is too bright, or the subject too dark, backlight compensation makes the subject appear clearer. The settings for low light behavior determine how the camera behaves at low light levels. These settings affect video image quality and how much noise is in the images.

5.2.2 Day & Night Control

Day & Night Mode

Auto/Day/Night- If set to Auto, the camera will automatically switch according to the current lighting conditions.

5.2.3 White Balance Control

WB Mode

ON:ATW (Automatic White balance)

OFF: MWB (Manual White balance)

The White balance adjustment setting is used to make the colors in the image appear consistent, compensating for the different colors present in different light sources.

The GANZ PixelPro camera can be set to automatically identify the light source and compensate for its color temperature. If necessary, the type of light source could be set manually..

5.2.4 Image Property Control

Modify the video signal parameters, such as: Brightness, Sharpness, Contrast, and Color.

Sharpness (Default: 8, Range: 1~15)

Brightness (Default: 15, Range: 0~30)

Contrast (Default: 15, Range: 0~30)

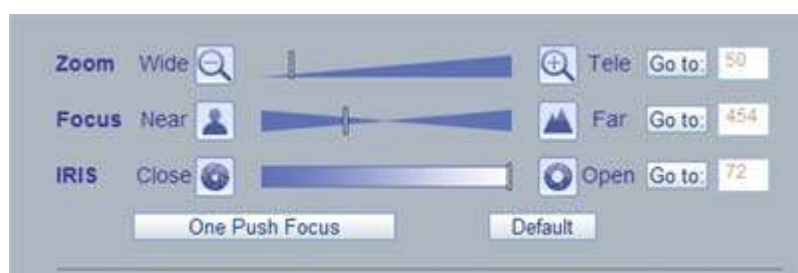
Color (Default: 15, Range: 0~30)

5.2.5 Lens Adjustment

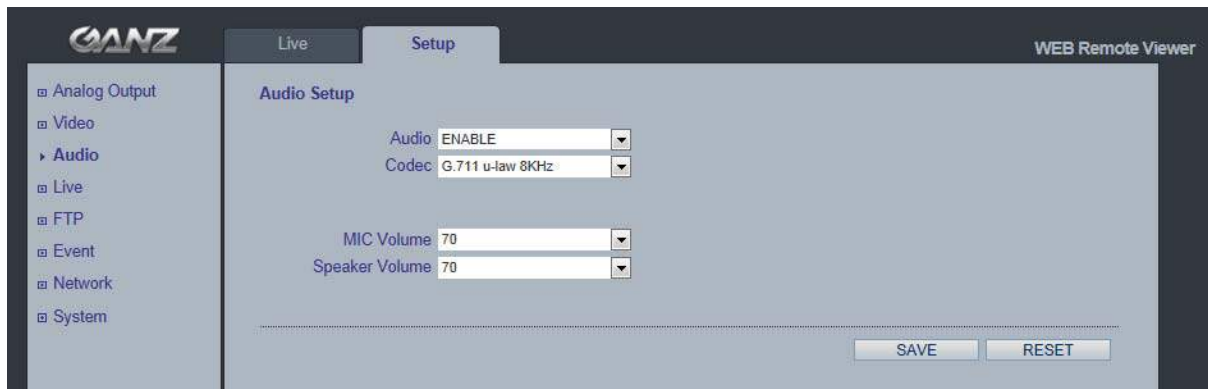
Adjust the lens (Zoom, Focus & Iris) from this window.

One Push Focus : Camera will automatically adjust the focus.

Default : Back to original factory default position.



6. Audio



The GANZ PixelPro camera could transmit audio to other clients, using a connected external microphone and could play audio received from other clients via connected speakers. This section describes how to configure the basic audio settings for the GANZ PixelPro camera, such as setting the communication mode, adjusting the sound levels in the microphone and speakers connected to the camera.

Note: The speakers connected to the audio output must have a built-in amplifier, such as PC speakers.

Audio

ON/OFF : Check this to enable audio in the GANZ PixelPro camera.

Codec

G.711 u-law

MIC Volume

Speaker Volume

Adjust the MIC and Speaker Volume .

Audio Input

Audio from a connected a line source could be connected to the Audio in connector of the GANZ PixelPro camera. If there are problems with the sound input being too low or high, adjust the **input gain** for the microphone connected to the GANZ PixelPro camera.

7. Live



The GANZ PixelPro could support 10 simultaneous users. In case of multicast, the GANZ PixelPro could support unlimited number of users. If supported on the network, consider using multicasting, as the bandwidth consumption will be much lower.

Viewer Setup

LiveView Protocol

RTP Unicast (UDP) / RTP Multicast (UDP) / RTP over RTSP (TCP)

Buffering Time (frame based)

Determines (0 ~ 90) x 1/30 sec (0 ~ 3sec)

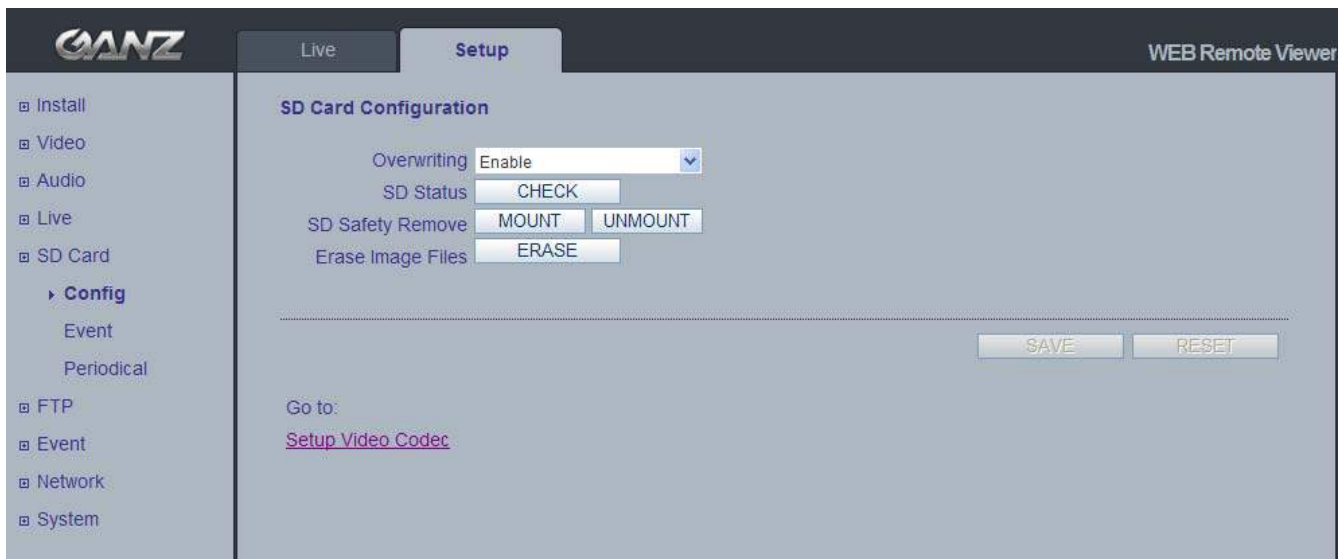
Viewer OSD Setup

Date : Determines whether the date is displayed.

Resolution : Determines whether the camera title is displayed.

Event State : Determines whether the event state is shown on display window.

8. SD Card



8.1 Configuration

SD Card Configuration

This configuration page allows you to save still images to the Micro SD (SDHC) card.

Overwriting

The system will overwrite the oldest data on the SD card to continually record the newest data.

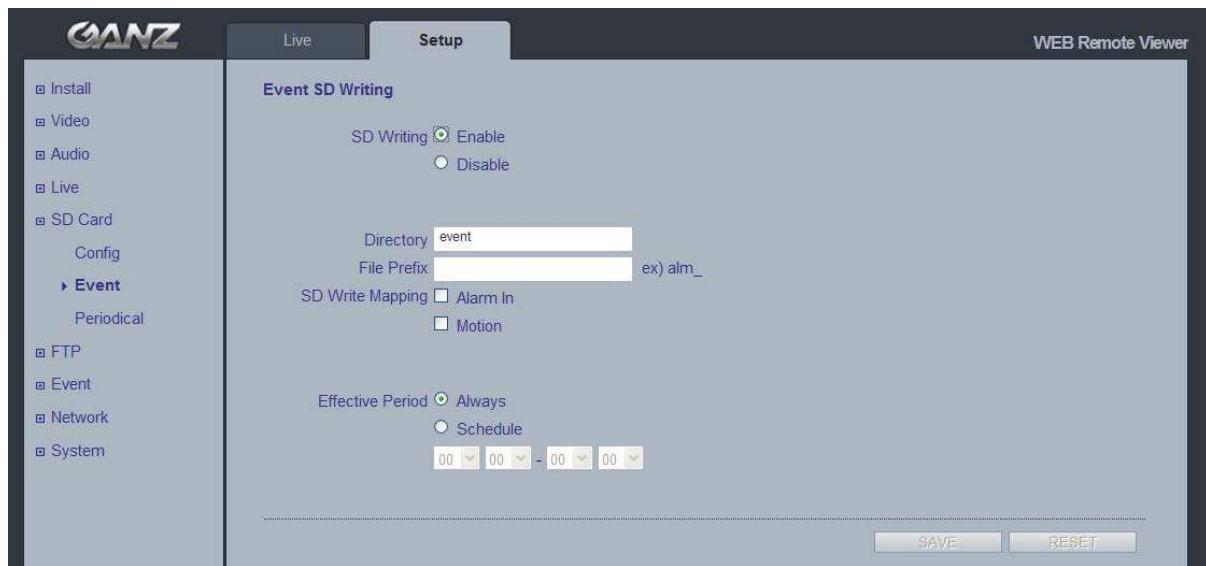
SD Status

Shows present SD card status. It also shows whether the SD card is present and the capacity left on it in kilobytes (KB).

Mount / Unmount The Mount button notifies the system after the SD card is inserted. The **Unmount** button is to notify the system before the SD card is removed. This is a similar function to the 'remove the hardware safely before taking out the USB' in the Windows OS.

NOTE: The user can download the images from the SD card using the FTP function. Turn FTP server on and connect to the camera. See Chapter 9.1 for details.

8.2 Event



Event SD Writing

You can configure the camera to store still images based on events such as Alarm In and Motion detection.

SD Writing

SD Writing will Enable / Disable event recording to the SD card.
When Disabled, all remaining menus will be deactivated.

Directory

The name of the sub-directory where the still images will be stored when an Event occurs.

File Prefix

You may add a file name prefix to the stored image file name.

Example: *If the file prefix is 'alm', the still image would be saved as alm_date_time.jpg.*

SD Write Mapping

Choose which types of events will be recorded to the SD card by checking the desired event.

Effective Period lets you decide whether to save all the events that are happening at all hours of the day, or only the events that occur within during specific times of the day. The Schedule method is used to save events on the SD card during a specific time range. The start time and the end time can be set using the dropdown list.

8.3 Periodical

The screenshot shows the 'Setup' tab of the GANZ WEB Remote Viewer. The left sidebar contains a menu with options: Install, Video, Audio, Live, SD Card (with sub-options Config, Event, and Periodical), FTP, Event, Network, and System. The 'Periodical' option under 'SD Card' is selected. The main content area is titled 'Periodical SD Writing' and contains the following settings:

- SD Writing:** Radio buttons for 'Enable' (selected) and 'Disable'.
- Directory:** A text input field containing 'periodical'.
- File Prefix:** A text input field containing 'ex) per_'.
- Interval:** A dropdown menu set to '10 sec'.
- Effective Period:** Radio buttons for 'Always' (selected) and 'Schedule'. Below 'Schedule' are four dropdown menus for time selection, currently showing '00', '00', '00', and '00'.

At the bottom right of the main area are 'SAVE' and 'RESET' buttons.

Periodical SD Writing

It is setting page to save the still images in the Micro SD card periodically.

The **Directory** and **File Prefix** fields are same as on the SD Card > Event page.

Interval allows for saving still images based on frequency (1 image every 10 sec, for example).

Use the drop-down control to set from 10 seconds to 1 hour.

Effective Period is also configured the same as on the SD card > Event page. Periodically, it saves the still image during a specific time range only.

9. FTP

9.1 FTP > Config

The screenshot shows the 'Setup' tab of the GANZ WEB Remote Viewer. The left sidebar contains a tree view with 'FTP' expanded and 'Config' selected. The main area is titled 'Server Configuration'. It features a dropdown for 'FTP Server' set to 'Disable'. Below it is the 'External Server Configuration' section with fields for 'Server IP' (0.0.0.0), 'Port' (21, with a default range of 21-65535), 'User name', 'Password', and 'Send Mode' (Active). 'SAVE' and 'RESET' buttons are at the bottom right. A 'Go to' link for 'Setup Video Codec' is at the bottom left.

Server Configuration (This function is N/A on this model)

External Server Configuration

It is setting page to transmit the still shot to remote sites, using the FTP server. Specify the external FTP server information such as IP address, port number, Username and password.

Note :

When the first stream is set to 1920x1080, please set the 2nd stream to MJPEG or H.264 with resolution less than 352x288. If 2nd stream is set to H.264 greater than 640x352, 30fps streaming is not guaranteed due to performance limitation.

9.2 FTP > Event

The screenshot shows the 'Setup' tab of the GANZ WEB Remote Viewer. The left sidebar has 'FTP' expanded and 'Event' selected. The main area is titled 'Event FTP Sending'. It includes a radio button for 'FTP Sending' (Enable selected, Disable unselected). Below are fields for 'Directory' (event) and 'File Prefix' (ex) alm_'. There are checkboxes for 'FTP Send Mapping' with options 'Alarm In' and 'Motion'. The 'Effective Period' is set to 'Always' (radio button selected, Schedule unselected). A time selection interface shows 00:00:00. 'SAVE' and 'RESET' buttons are at the bottom right. A 'Go to' link for 'Setup Video Codec' is at the bottom left.

Event FTP Sending

It enables FTP transmission triggered by event.

Directory : This folder will be created into external FTP server automatically.

File Prefix : The file name will start from this prefix.

Mapping : You can specify event mapping for Event FTP.

Effective Period : You can specify “Always” or “Schedule”

9.3 FTP > Periodical

The screenshot shows the 'Setup' tab of the QANZ WEB Remote Viewer. The left sidebar contains a tree view with categories: Analog Output, Video, Audio, Live, FTP, Config, Event, Periodical (expanded), Event, Network, and System. The main area is titled 'Periodical FTP Sending'. It features a radio button for 'FTP sending' set to 'Enable'. Below this are input fields for 'Directory' (containing 'periodical'), 'File Prefix' (empty), and 'Interval' (set to '10 sec'). An example 'ex) per_' is shown next to the File Prefix field. The 'Effective Period' is set to 'Always' with a radio button. Below it, a 'Schedule' option is also present with a time selection field showing '00 : 00 : 00 - 00 : 00 : 00'. At the bottom right are 'SAVE' and 'RESET' buttons. At the bottom left, there is a 'Go to' link and a 'Setup Video Codec' link.

Periodical FTP Sending

It enables FTP transmission periodically.

Directory : This folder will be created into external FTP server automatically.

File Prefix : The file name will start from this prefix.

Interval : You can specify interval time for uploading to FTP.

Effective Period : You can specify “Always” or “Schedule”

10. Event

10.1 Event > Alarm Port

The screenshot shows the GANZ WEB Remote Viewer interface. On the left is a sidebar with a tree view containing: Analog Output, Video, Audio, Live, FTP, Event, Alarm Port (expanded), Motion, Mapping, Network, and System. The 'Alarm Port' sub-item is selected. The main content area is titled 'Setup' and is divided into two sections: 'Alarm Input' and 'Alarm Output'. Under 'Alarm Input', there are three dropdown menus: 'Operation' (set to ENABLE), 'Type' (set to N/O), and 'Text' (set to ALARM 1). Under 'Alarm Output', there are three dropdown menus: 'Operation' (set to OFF), 'Mode' (set to SYNC), and 'Duration' (set to 5 Sec). At the bottom right of the main area are two buttons: 'SAVE' and 'RESET'.

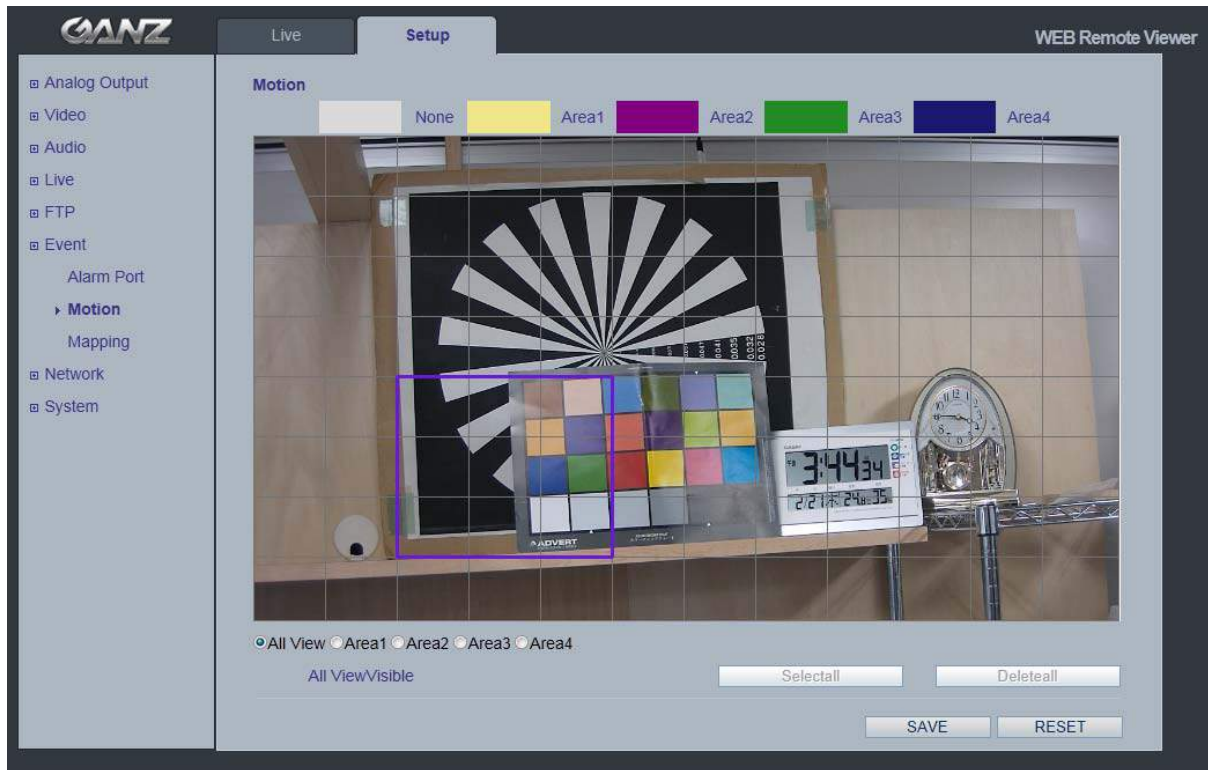
Alarm Input - Used for connecting external alarm devices and triggering images for specific alarm-based events. The input is typically connected to a motion detector or any other external security device, and images could be uploaded whenever the detector is activated. **Maximum 5VDC** is allowed on the input.

Output - This could drive a maximum load of **0.5A 125VAC / 1A 30VDC** directly or heavier loads by connecting additional relay circuitry. If the output is used with an external relay, a diode must be connected in parallel with the load for protection against any voltage transients.

Duration - This parameter sets the minimum tampering period, that is, an alarm will not be triggered until this period has lapsed, even if the tampering conditions are otherwise met. This could help to prevent false alarms for known conditions that affect the image.

Caution! Connecting AC to the inputs/outputs will damage the unit.

10.2 Event > Motion



Motion Detection

Motion detection is used to generate an alarm whenever movement either occurs or stops in the video image. A total of 10 windows could be configured.

Configuring Motion Detection

1. Click **Motion Detection** in the **Event Config** menu.
2. Click Add Window, and select if you want to add an Include or an Exclude window by checking the relevant box.
3. Enter a descriptive name for the window.
4. Adjust the size (drag the bottom right-hand corner) and position (click on the text at the top and drag to the desired position).
5. Adjust the Object size, History and Sensitivity profile sliders (see table below for details). Any detected motion within an active window is then indicated by red peaks in the **Activity** window (the active window has a red frame).
6. Click **Save**.

Note: Using the motion detection feature may decrease the camera's overall performance.

10.3 Event > Mapping



It is possible to define conditions that would cause the camera to respond with certain actions. A triggered event happens as a result of a trigger, which could be motion detection or an external alarm input.

For example,

Alarm out events could be triggered by video motion detection or alarm in.

E-mail could be sent by video motion detection or alarm in.

11. Network

11.1 Network > IP Setup

GANZ WEB Remote Viewer

Live Setup

IP Address

☒ Get IP address from DHCP server

☐ Use the following IP address

IP Address: 192.168.1.30 PING TEST

Subnet Mask: 255.255.255.0

Default Gateway: 192.168.1.1

1st DNS: 192.168.1.1

2nd DNS:

SAVE RESET

Network Settings

Click the **Setup > Network > IP Setup** to see the current network settings.

IP Address Configuration -

The GANZ PixelPro supports both IP version 4 and IP version 6 (**IPv6 will be supported in V3.00**). Both versions may be enabled simultaneously, and at least one version should be always enabled.

When using IPv4, the IP address could be set automatically via DHCP, or a static IP address could be set manually. If IPv6 is enabled, your camera receives an IP address according to the configuration in the network router.

There are also options for setting up notification of changes in the IP address, and for using the Internet Dynamic DNS Service.

Notes: • *To receive notification whenever the camera's IP address changes (via e.g. DHCP), configure the options for notification of IP address change. See Services below.* • *If your DHCP server could update a DNS server, you could access the GANZ PixelPro by a host name which is always the same, regardless of the IP address.*

DNS Configuration

DNS (Domain Name Service) provides the translation of host names to IP addresses on your network.

•1st DNS server

Enter the IP address of the primary DNS server for your network.

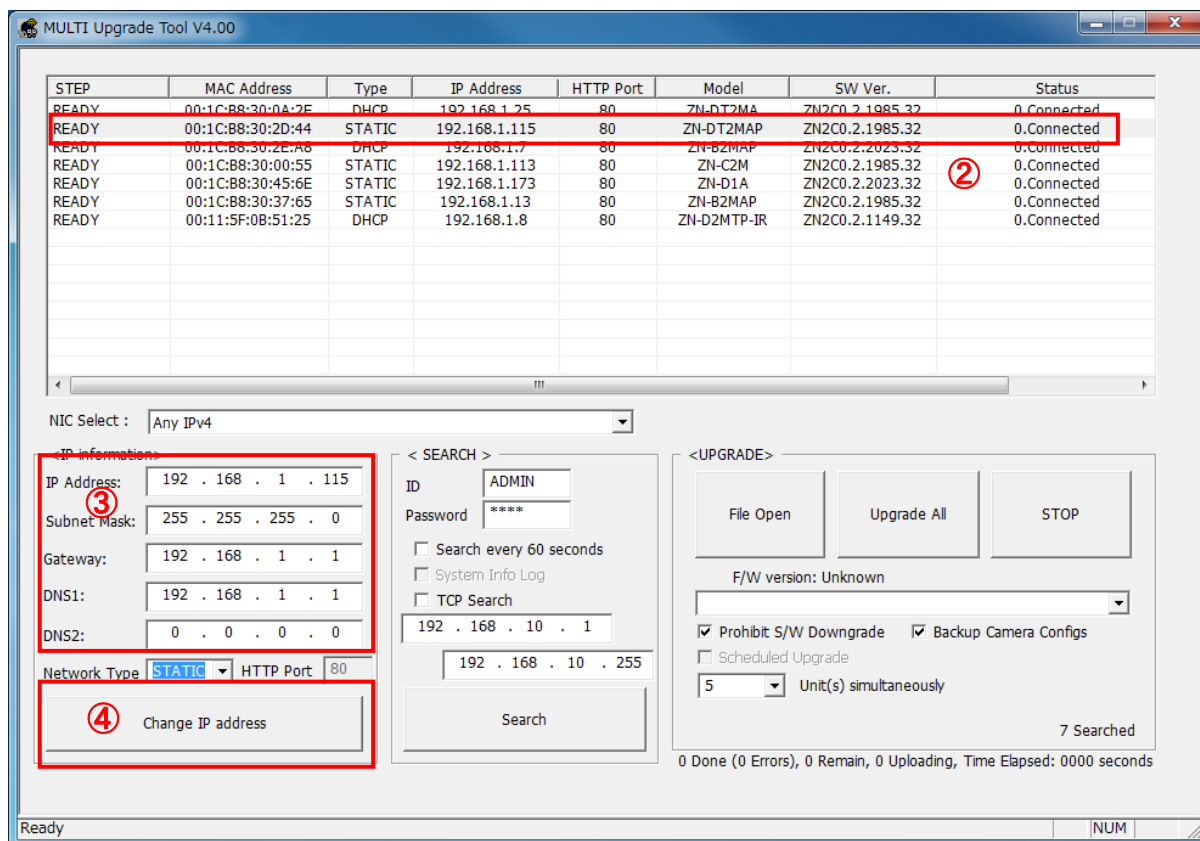
•2nd DNS server

Enter the IP of the Secondary DNS, which is used if the Primary DNS server is unavailable.

How to assign IP address

Default setting is set to “DHCP” and “UPnP” function is set to ON. If your network has DHCP server and UPnP function is enabled on your PC, you can find the network camera in “My network”.

If DHCP server is not available in your network, please assign IP address as following process.



- 1) Execute “MultiUpgradeTool.exe”, it will search the camera on the network.
- 2) After the camera is listed in camera list, select the camera.
- 3) Type in the all network information.
- 4) Click “Change IP address” button to set network settings to the camera.

When you double-click the camera within the list, the default web browser (Internet Explorer or compatible equivalent) will open and automatically connect to the camera.

11.2 Network > Service Port

The screenshot shows the 'Setup' tab of the GANZ WEB Remote Viewer. On the left is a navigation menu with categories: Analog Output, Video, Audio, Live, FTP, Event, Network, IP Setup, Service Port (selected), RTP, E-mail, DDNS, UPnP, and System. The main area is titled 'Service Port' and contains two input fields: 'HTTP Port' with the value '80' and a default range '[Def.: 80, 1~65535]', and 'RTSP Port' with the value '554' and a default range '[Def.: 554, 1~65535]'. Below these is a 'Port Forwarding' section with a dropdown menu set to 'AUTO' and a 'DEL.' button, followed by an 'External IP' input field. At the bottom right are 'SAVE' and 'RESET' buttons.

Service Port

HTTP port- The default HTTP port number (**80**) could be changed to any port within the range 1-65535. This is useful for simple port mapping.

RTSP port- The RTSP protocol allows a connecting client to start an H.264 stream. Enter the RTSP port number to use. The default setting is **554**.

NOTE: After changing the default port numbers, the user can use the "MultiUpgradeTool.exe" to search and connect automatically.

11.3 Network > RTP

The screenshot shows the 'Setup' tab of the GANZ WEB Remote Viewer, specifically the 'RTP' section in the left navigation menu. The main area is titled 'RTP Port Range' and contains two input fields: 'Start Port' with the value '50000' and a range '[1024~65524]', and 'End Port' with the value '60000' and a range '[1035~65535]'. Below this is a 'Multicast Setup' section. It has two identical blocks for '1st Stream IP' and '2nd Stream IP'. Each block contains three input fields: 'Video Port' (value '0', range '[0, 1024~65534: even value only]'), 'Audio Port' (value '0', range '[0, 1024~65534: even value only]'), and 'TTL' (value '5', range '[1~255]'). At the bottom right are 'SAVE' and 'RESET' buttons.

RTP port range , Multicast Setup

These settings are the IP address, port number, and Time-To-Live value to use for the video stream(s) in multicast H.264 format.

Only certain IP addresses and port numbers should be used for multicast streams.

11.4 Network > E-mail

The screenshot shows the 'E-mail Setup' page in the QANZ WEB Remote Viewer. The left sidebar contains a tree view with categories like Analog Output, Video, Audio, Live, SD Card, FTP, Event, Network, IP Setup, Service Port, RTP, E-mail (selected), DDNS, UPnP, and System. The main area is titled 'E-mail Setup' and contains the following fields:

- Notification: ON (dropdown)
- Frequency: 5 Min (dropdown)
- Server: smtp.ipcam.com (text)
- Port: 25 (text)
- Security: ON (dropdown)
- User: user@ipcam.com (text)
- Password: ***** (text)
- From: user@ipcam.com (text)

At the bottom right are 'SAVE' and 'RESET' buttons. Below the fields, there is a 'Go to:' section with links to 'Setup To enable Address' and 'Setup Event Mapping'.

You must turn Notification to 'On' and then enter the host names or addresses for your mail servers in the fields provided, to enable the sending of event and error email messages from the camera to predefined addresses via SMTP.

Note1)

Frequency : Mail server may register the sender to SPAM list when frequency is set to "1 Min". It may be better to set "5 Min" for safe side.

Note2)

From : Specify the name who sent e-mail notification. It may be better to use e-mail format like as aaa@bbb.com. Some e-mail server will refuses it.

11.5 Network > DDNS

The screenshot shows the 'DDNS Setup' page in the QANZ WEB Remote Viewer. The left sidebar is similar to the previous page, but 'DDNS' is selected under the 'Network' category. The main area is titled 'DDNS Setup' and contains the following fields:

- DDNS: ON (dropdown)
- User Set URL: http:// [] .dvrlink.net (text)

At the bottom right are 'SAVE' and 'RESET' buttons.

How to setup the DDNS:

1) DDNS set to ON.

“*mac address.dvrlink.net*” is registered to the DDNS server.

User can connect to the camera with: “*http://mac address.dvrlink.net*”.

2) DDNS set to ON and user inputs “*user-defined name*”.

“*mac address.dvrlink.net*” and “*user-defined name.dvrlink.net*” are both registered together.

User can connect to the camera using either:

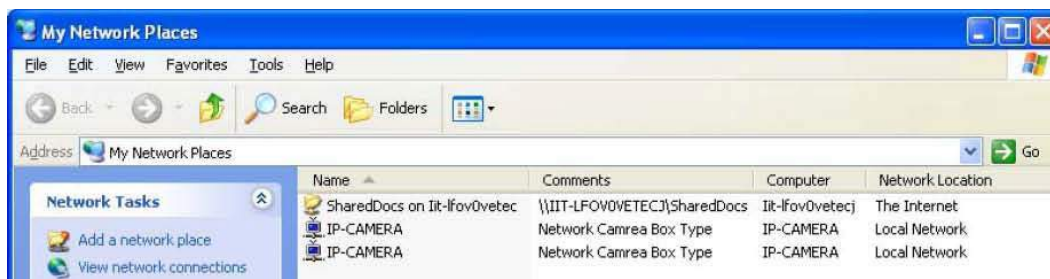
“*http://mac address.dvrlink.net*” or “*http://user-defined name.dvrlink.net*”.

If “*user-defined name*” is already registered, an error message is shown, try a different name.

11.5 Network > UPnP



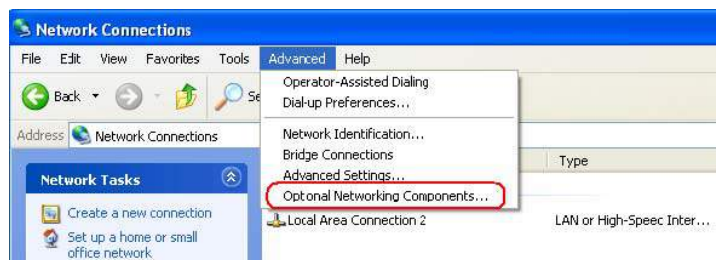
Universal Plug & Play (UPnP) allows you to find the IP camera automatically on your network.



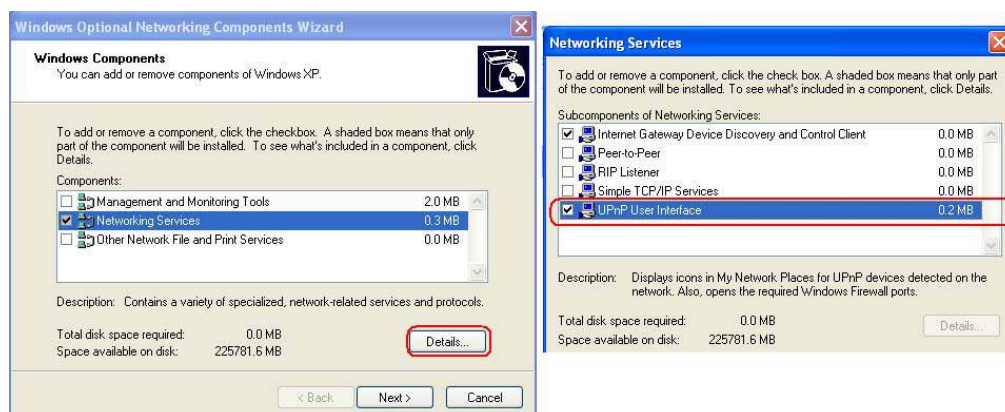
In order to be able to detect the camera automatically, you must enable the UPnP function on both the camera and on your PC.

Camera : Set UPnP to “ON”

PC : Open “Control Panel” >”Network Connection”
Select “Advanced” >”Optional Networking Components...”

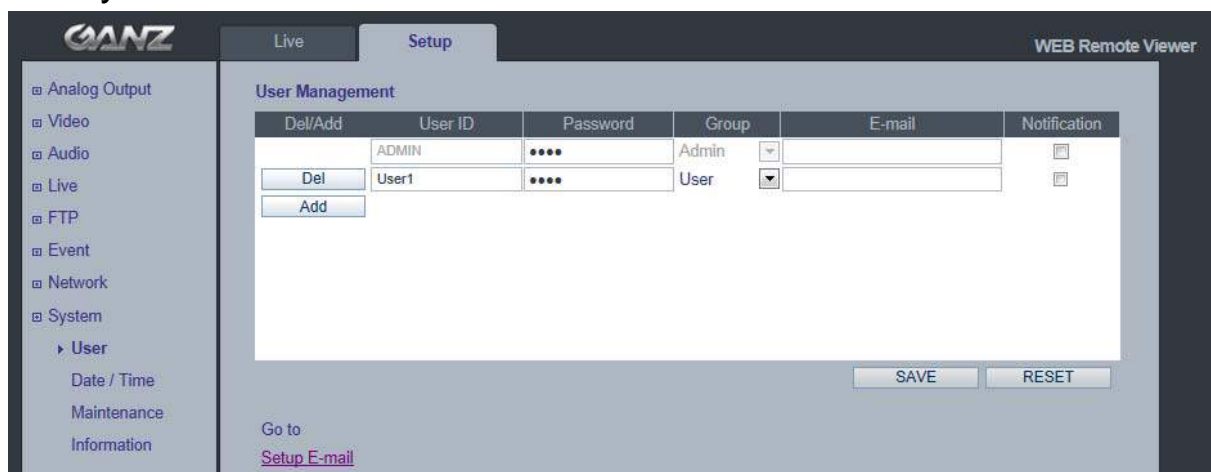


Select “Network Services” and click “Details”. Then select “UPnP user Interface”



12. System

12.1 System > User



Access the camera and the **Configure Root Password** dialog appears.

Enter the User name: **ADMIN** and password is 1234.

To changed password or add a user click **SETUP > SYSTEM > USER**. Fill the User ID, Password and E-mail server. Select Group. Then press **ADD** button and click **SAVE**.

Note: The default administrator user name **ADMIN** is permanent and could not be deleted or altered.

12.2 System > Date & Time

The screenshot shows the 'Date / Time Setup' page in the QANZ WEB Remote Viewer. The interface has a dark sidebar on the left with a menu containing: Analog Output, Video, Audio, Live, FTP, Event, Network, System, User, Date / Time (selected), Maintenance, and Information. The main content area is titled 'Date / Time Setup' and contains the following fields and controls:

- Current Server Time:** 2013/02/19 15:08:48
- Date format:** YYYY/MM/DD (dropdown)
- Time format:** 24 Hour (dropdown)
- Synchronization:** Radio buttons for 'Synchronize with NTP server' (selected) and 'User set manually'.
- NTP server:** POOLNTP.ORG (text input)
- Local Time:** 2013 /02 /19 15 :08 :40 (text input) with a 'PC Sync / SAVE' button next to it.
- Time Zone:** GMT-05:00 America/EST (dropdown)
- D.S.T:** OFF (dropdown)
- Buttons:** 'SAVE' and 'RESET' buttons at the bottom right.

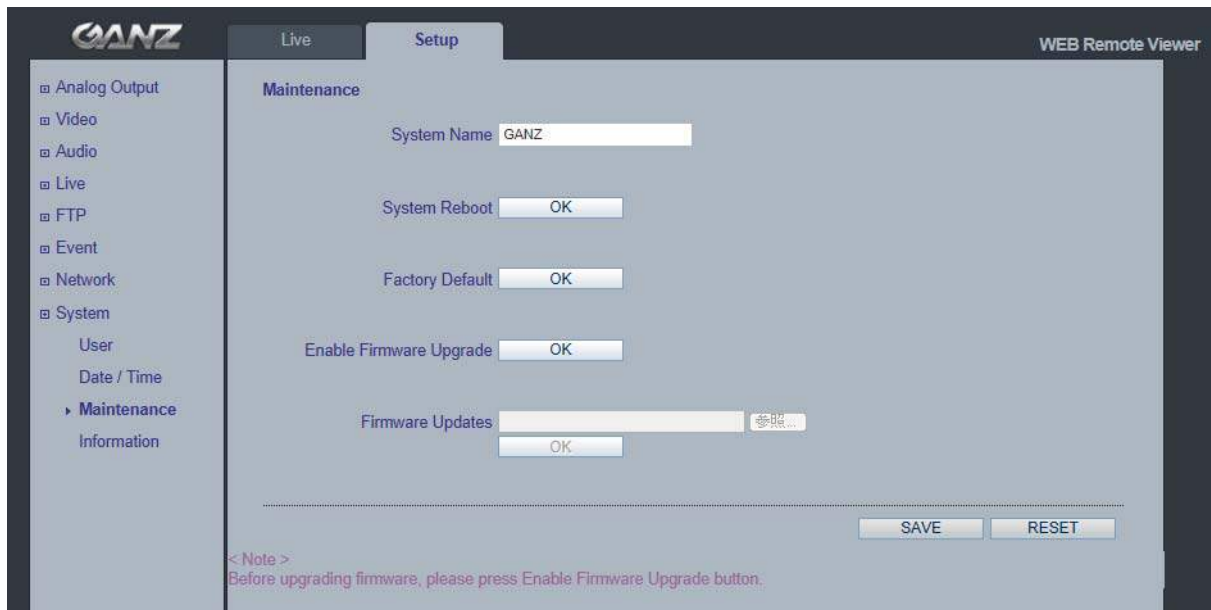
Date & Time Format - specify the formats for the date and time (12h or 24h) displayed in the Live View video streams. Use the predefined formats or use your own custom date and time formats.

Network Time Server - the camera will obtain the time from an NTP server every 60 minutes. Specify the **NTP server**'s IP address or host name.

Time zone setup – Select your time zone from the drop-down list.

D.S.T (Daylight Saving Time) - ON/OFF

12.3 System > Maintenance



System Name

Choose a system name to identify the camera when using e-mail notifications.

System Reboot

Reboot the camera.

Factory Default

To reset the camera back to the original factory default settings.

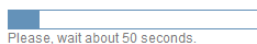
Enable Firmware Upgrade / Firmware Updates

To upgrade Firmware of the camera, follow the instruction below.

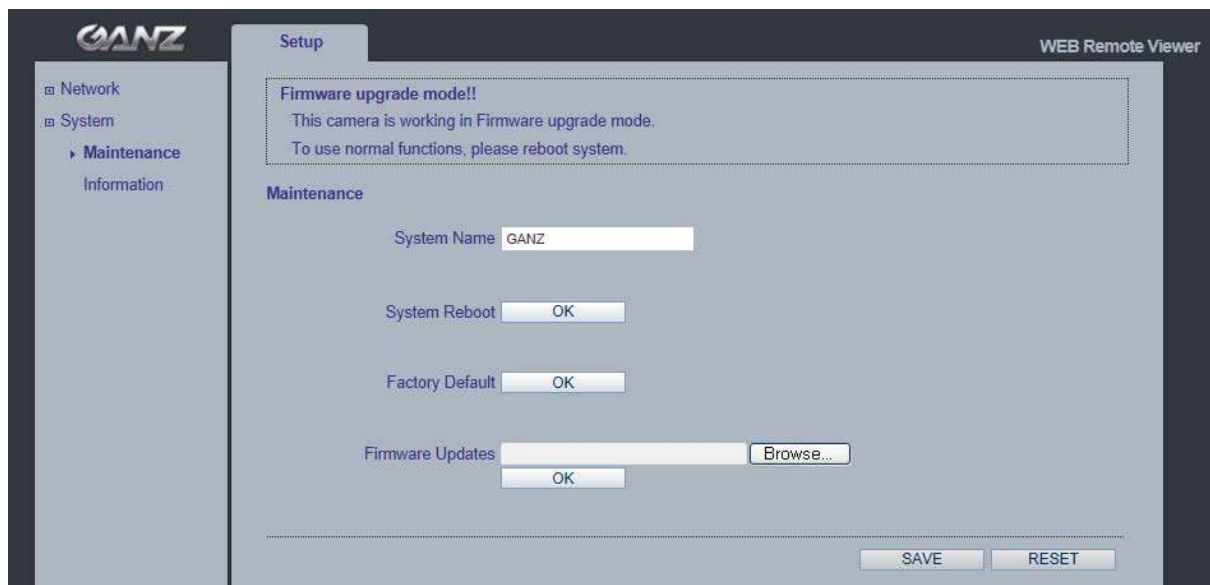
NOTE: *Preconfigured and customized settings should be saved before the firmware is upgraded.*

- 1) Enable Firmware Upgrade mode with clicking "OK" of Enable Firmware Upgrade menu.
- 2) The camera automatically switch to Firmware Upgrade mode.

Changing to Firmware Update Mode...



- 3) When Firmware upgrade menu is displayed, browse to the desired firmware file on your computer. Click OK.



NOTE: Do not disconnect power to the unit during the upgrade. The unit will restart automatically after the upgrade has completed. (1~5 minutes)

System Reset (Factory Default Reset)

There are two ways to reset the camera back to factory default. holding down about 10-20 sec the reset button on the Network cable

Using the web browser:

1. Go to SETUP > System > Maintenance.
2. Click Factory Default Button and wait 1 minute for camera to reboot.

Using the Reset Button:

1. Holding down 10-20 sec the reset button on the Network cable.
2. Release your finger on the reset button, waiting about 1 minute for camera reboot

NOTE: The unit will now have the default IP address from a DHCP server.
Use the "MultiUpgradeTool.exe" to discover and connect to the camera.

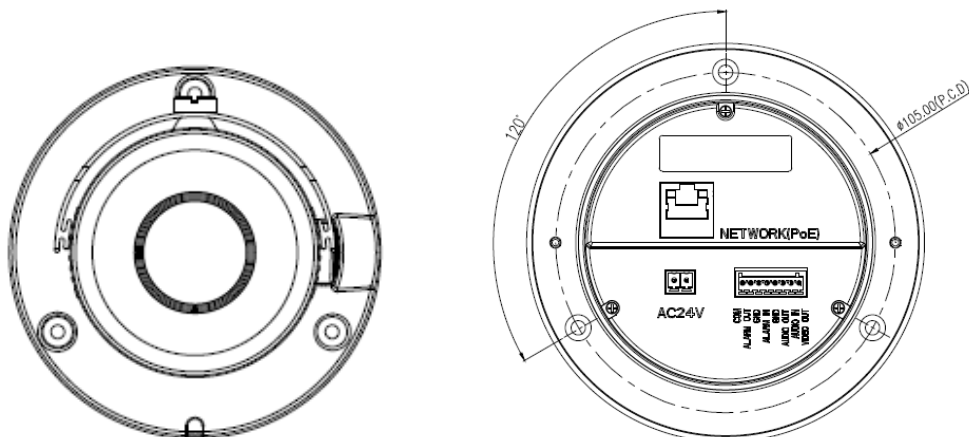
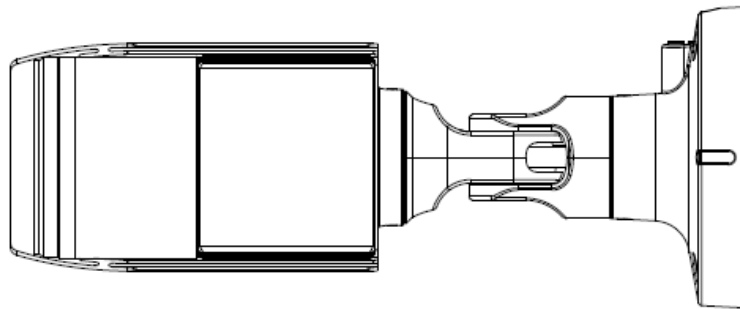
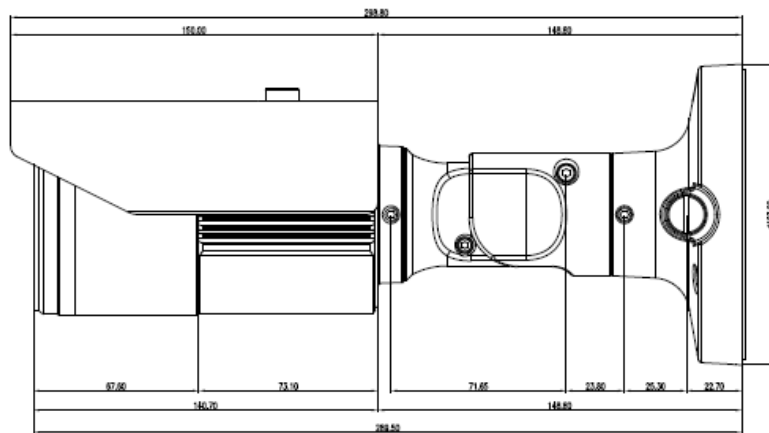
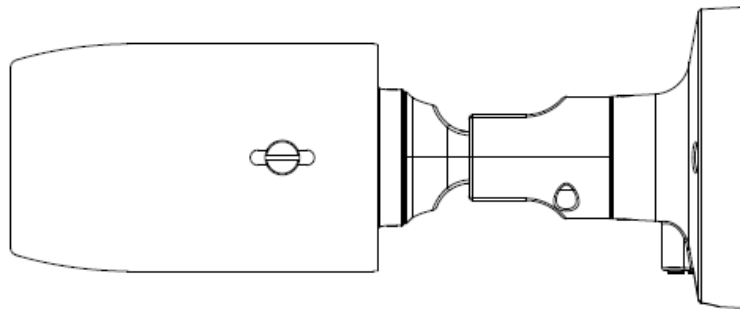
12.4 System > Information



System Information

You can confirm the system information if the camera here.

13.DIMENSION (mm)



14. Specification

Product Features		H.264 / MJPEG Network Camera
		Dual Stream
		Motion Triggered Alarm/ External Alarm In
		Multi Language GUI support
		ONVIF Compliant
		Dual Power: 24VAC, PoE(802.3af)
		SONY CMOS Sensor IMX-122
		On The Fly supported @ GOP/Bitrate/FPS setting
		2D DNR. (Depends on CODEC configuration) - 3D TBD
		DPC(Defective Pixel Correction) on the fly
		IR LED 42ea
		Motorized Zoom, Focus and P-iris
		True Day & Night
		Analog Hybrid Output(Installation Only)
		SDHC card slot
		Heater
		Fan
CAMERA	Image Sensor	1/2.8" Sony IMX-122 CMOS Sensor
	Max. Resolution	1920 x 1080
	Effective Pixels	1984(H) x 1225(V)
	Effective Image Size	5.56mm(H) x 3.43mm(V), 6.53mm(Diagonal)
	White Balance	ATW / MANUAL(PRESET)
	Electronic Zoom	2 ~ 10x(Client Software)
	AGC	Yes
	BLC	Yes
	Iris	Motorized Iris / MANUAL / AES
	Shutter Speed	1/4, 1/10, 1/12.5, 1/15, 1/20, 1/25, 1/30, 1/50, 1/60, 1/100, 1/120, 1/240, 1/480, 1/960, 1/1024, 1/2000s
	Slow Shutter	2x
	Lens	Motorized Zoom and Focus lens f=3~9mm, F1.2~2.1
	Day & Night	Removable IR Cut Filter
	S/N ratio	48.8 dB or more
	Min. illumination	0.16 lux(F1.2, 50IRE) with IR LED OFF 0 lux with IR LED ON 50IRE 0.16(without IR)
ANALOG (Installation Only)	Video Signal	NTSC/PAL selectable
	Monitor Output	Composite Output(BNC), 75 ohm 1Vpp
	Scanning Frequency	NTSC: (H) 15.734 kHz, (V) 59.94 Hz PAL: (H) 15.625 kHz, (V) 50 Hz
AUDIO	In/Out	Line in, Line out External Amplifier is needed
	CODEC	G.711 / 8K sampling

NETWORK	Network	10BASE-T, 100BASE-TX, RJ45
	Image Compression	H.264 : High Profile
		MJPEG : Image quality: 100 Steps(Q value)
	Resolution	1920 x 1080(Full HD), 1280 x 1024(SXGA),
		1024x768(XGA), 1280 x 720(720p)
		640 x 480(VGA), 320 x 240(QVGA)
		704x480/576(4CIF), 352x240/288(CIF)
	Protocol	IPv4, HTTP, SMTP, UPnP, DNS,
		RTP, TCP, UDP, RTCP, DHCP, ARP, IGMP,
		IGMP, ICMP, NTP / IPv6(TBD)
	Frame Rate	1 fps ~ 25 fps / 1 fps ~ 30 fps
	Web Browser	Internet Explorer 7.0 or above
		Firefox
		Chrome
		PDA/Smart phone
	Security	Password Protection
	SDK(API)	HTTP based API ONVIF
POWER	Power Source	24VAC(50Hz/60Hz) 2A
		PoE(IEEE 802.3af/at compliant)
	Power Consumption	400mA @ AC24V, 4.8 W 1.48A @ AC24V, Max 16.7W(IR / p-iris / FAN ON) 110mA @ DC48V(PoE), Max 5W 200mA @ DC48V(PoE), Max 9.6W(IR / p-iris / FAN ON)
OTHER SPECIFICATIONS	Heater	5W
	Micro SD Card	SDHC card compatible SanDisk, Transcend, Kingstone, Toshiba: 2G, 4G, 8G, 16G or more
	External I/O Terminals	Alarm In x1: NO/NC Dry contact Alarm Out x1: Relay output
		Audio In x1, Audio Out x1
	IR Number / Distance	42EA / 30M
	FAN Number	1EA
	Ambient Temperature	-10°C ~ 50°C(14°F~122°F)
		With Heater -40°C ~ 50°C(-40°F~122°F)
	Ambient Humidity	less than 90%, Non-condensing
	Materials	Aluminum Diecasting
	Weight	1.9kg
	Dimensions(W x H x D)	Φ150X350(H) mm



Français/French

Élimination de votre ancien appareil

1. Ce symbole, représentant une poubelle sur roulettes barrée d'une croix, signifie que le produit est couvert par la directive européenne 2002/96/EC.
2. Tous les produits électriques et électroniques doivent être éliminés séparément de la chaîne de collecte municipale des ordures, par l'intermédiaire des installations de collecte prescrites et désignées par le gouvernement ou les autorités locales.
3. Une élimination conforme aux instructions aidera à réduire les conséquences négatives et risques éventuels pour l'environnement et la santé humaine.
4. Pour plus d'informations concernant l'élimination de votre ancien appareil, veuillez contacter votre mairie, le service des ordures ménagères ou encore le magasin où vous avez acheté ce produit.

English

Disposal of your old appliance

1. When this crossed-out wheeled bin symbol is attached to a product it means the product is covered by the European Directive 2002/96/EC.
2. All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.
3. The correct disposal of your old appliance will help prevent potential negative consequences for the environment and human health.
4. For more detailed information about disposal of your old appliance, please contact your city office, waste disposal service or the shop where you purchased the product.

Deutsch/German

Entsorgung von Altgeräten

1. Wenn dieses Symbol eines durchgestrichenen Abfalleimers auf einem Produkt angebracht ist, unterliegt dieses Produkt der europäischen Richtlinie 2002/96/EC.
2. Alle Elektro- und Elektronik-Altgeräte müssen getrennt vom Hausmüll über die dafür staatlich vorgesehenen Stellen entsorgt werden.
3. Mit der ordnungsgemäßen Entsorgung des alten Geräts vermeiden Sie Umweltschäden und eine Gefährdung der persönlichen Gesundheit.
4. Weitere Informationen zur Entsorgung des alten Geräts erhalten Sie bei der Stadtverwaltung, beim Entsorgungsamt oder in dem Geschäft, wo Sie das Produkt erworben haben.

Italiano/Italian

RAEE: SMALTIMENTO DELLE VOSTRE VECCHIE APPARECCHIATURE

1. Quando il simbolo del "Cassonetto Barrato" è apposto su un prodotto, significa che lo stesso può ricadere nei termini previsti dalla Direttiva Europea nr. 2002/96/EC in funzione dell'attuazione definita dalla Legislazione dei singoli stati membri dell'Unione Europea.
2. Tutti i prodotti elettrici ed elettronici dovrebbero essere smaltiti separatamente dai rifiuti municipali, tramite appositi contenitori, approvati dall'Amministrazione Comunale o dalle Autorità Locali.
3. Il corretto smaltimento delle vostre vecchie apparecchiature, contribuirà a prevenire possibili conseguenze di impatto negativo sull'ambiente e per la salute dell'uomo.
4. Per maggiori informazioni circa lo smaltimento delle vostre vecchie apparecchiature, siete pregati di contattare l'ufficio municipale della vostra città, il servizio di smaltimento rifiuti o il punto vendita nel quale avete acquistato il prodotto.

Polski/Polish

Utylizacja starych urządzeń

1. Kiedy do produktu dołączony jest niniejszy przekreślony symbol kołowego pojemnika na śmieci, oznacza to, że produkt jest objęty europejską dyrektywą 2002/96/EC.
2. Wszystkie elektryczne i elektroniczne produkty powinny być utylizowane niezależnie od odpadów miejskich, z wykorzystaniem przeznaczonych do tego miejsc składowania wskazanych przez rząd lub miejscowe władze.
3. Właściwy sposób utylizacji starego urządzenia pomoże zapobiec potencjalnie negatywnemu wpływowi na zdrowie i środowisko.
4. Aby uzyskać więcej informacji o sposobach utylizacji starych urządzeń, należy skontaktować się z władzami lokalnymi, przedsiębiorstwem zajmującym się utylizacją odpadów lub sklepem, w którym produkt został kupiony.

Português/Portuguese

Eliminação do seu antigo aparelho

1. Quando este símbolo de latão cruzado estiver afixado a um produto, significa que o produto é abrangido pela Directiva Europeia 2002/96/EC.
2. Todos os produtos eléctricos e electrónicos devem ser eliminados separadamente da coleta de lixo municipal através de pontos de recolha designados, facilitados pelo governo ou autoridades locais.
3. A eliminação correcta do seu aparelho antigo ajuda a evitar potenciais consequências negativas para o ambiente e para a saúde humana.
4. Para obter informações mais detalhadas acerca da eliminação do seu aparelho antigo, contacte as autoridades locais, um serviço de eliminação de resíduos ou a loja onde comprou o produto.

Español/Spanish

Cómo deshacerse de aparatos eléctricos y electrónicos viejos

1. Si en un producto aparece el símbolo de un contenedor de basura tachado, significa que éste se acoge a la Directiva 2002/96/EC.
2. Todos los aparatos eléctricos o electrónicos se deben desechar de forma distinta del servicio municipal de recogida de basura, a través de puntos de recogida designados por el gobierno o las autoridades locales.
3. La correcta recogida y tratamiento de los dispositivos inservibles contribuye a evitar riesgos potenciales para el medio ambiente y la salud pública.
4. Para obtener más información sobre cómo deshacerse de sus aparatos eléctricos y electrónicos viejos, póngase en contacto con su ayuntamiento, el servicio de recogida de basuras o el establecimiento donde adquirió el producto.

AMERICA

CBC (AMERICA) CORP.
New York / California
<http://www.cbcamerica.com>

EUROPE

CBC (EUROPE) LTD.
London
<http://www.cbceurope.com>

CBC (EUROPE) LTD.
Milan
<http://www.cbceurope.it/cctv>
info@cbc-europe.it

CBC (DEUTSCHLAND) GmbH
Dusseldorf
<http://www.cbc-de.com>

CBC (POLAND) Sp. z o.o
Warszawa
<http://www.cbcpoland.pl>

CBC Co., Ltd. MOSCOW REP OFFICE
Moscow
<http://www.cbc.ru>

CHINA

CBC(Beijing) Trading CO.,LTD.
Beijing
<http://www.cbc-china.cn/10/>

CBC (SHANGHAI) TRADING CO., LTD.
Shanghai
<http://www.cbc-china.cn/10/>

CBC SHANGHAI CO., LTD. GUANGZHOU OFFICE
Guangzhou
<http://www.cbc-china.cn/10/>

CBC (H.K.) CO., LTD.
Hong Kong
<http://www.cbc-china.cn/10/>

ASIA

CBC. S PTE LTD.
Singapore

CBC(THAILAND) CO., LTD.
Bangkok

CBC CO., LTD. MUMBAI REP OFFICE
Mumbai

CBC CO., LTD. JAKARTA REP OFFICE
Jakarta

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